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## **LATEST NEWS**

#### 2014 ACE User Satisfaction Survey For Available Capabilities For Trade

Brokers, importers, and carriers with ACE Portal accounts are invited to participate in the ACE Trade User Satisfaction Survey for Available Capabilities through Calendar Year 2014. U.S. Customs and Border Protection (CBP) requests your feedback on benefits and issues that you are experiencing with ACE. The results of this survey will provide valuable insight into the operational benefits of ACE and also allow CBP to identify areas of improvement, prioritize the development efforts, and improve external communications. Your participation is completely voluntary and anonymous. The survey should take approximately 10 minutes to complete. All comments are welcome and appreciated.

In addition to overall user satisfaction questions, this survey seeks input on your satisfaction level with ACE's newly deployed capabilities. CBP is also requesting feedback on your experience with your CBP Client Representative, as well as your awareness of and timing for plans to comply with the ACE mandatory use dates. Please provide any additional comments that explain your ratings. To access the survey, please click on the following URL: <a href="http://www.surveyshare.com/s/AYAQSEA">http://www.surveyshare.com/s/AYAQSEA</a>

The survey closes at midnight February 13, 2015. If there are other users in your company who could provide useful feedback on ACE, please forward them the above URL so they can participate.

For assistance with the survey, please contact: <u>ACE.OUTCOMES@cbp.dhs.gov</u>. Thank you for your help in making this survey a success.

## **UPCOMING EVENTS**

Feb 10, 2015 9:30 - 11:30 AM ET*	Philadelphia Trade Outreach Session
<b>Feb 11, 2015</b> 9:30 - 11:30 AM ET*	Baltimore Trade Outreach Session
March 3-4, 2015*	ACE Software Developer Session

\*Visit <u>CBP.gov/ACEoutreach</u> for more details, including registration requirements

## MORE ACE INFORMATION

- → Visit www.cbp.gov/ACE
- → Subscribe to the <u>Cargo Systems Messaging Service</u> (<u>CSMS</u>) for Email Updates
- → ACE Development/Deployment Schedule
- → ACE Training
- → List of ABI Vendors, including those certified to file entry summaries in ACE



Mandatory use of ACE for all electronic manifest filing



Mandatory use of ACE for all electronic cargo release and related entry summary filing



Mandatory use of ACE for all remaining electronic portions of the CBP cargo process

### TIP OF THE MONTH

#### **Electronic Protest Information Available in ACE Reports**

Brokers and Importers can modify Entry Summary Management (ESM) reports and add a data object to obtain the status of an electronic Protest filed for an ACE Entry Summary via the Automated Broker Interface (ABI). To modify an ESM report and include the "Protest Status" object, please note the following steps:

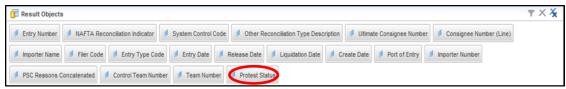
1. Switch from "Reading" to "Design" mode from inside the standard ESM report.



2. Click on the "Data Access" tab and then on "Edit" from the "Data Providers" tab.



Add the "Protest Status" object from the Summary Header > Status Sub-Class Folder from the Query Panel's "Universe Outline" pane and drag it into the "Result Objects" pane.



4. Click on the "Run Query" button and complete the prompts to run the report. Once the report displays results, please ensure to drag the "Protest Status" object into the report table from the "Available Objects" pane.



Please note that the "Protest Status" object is not available in Account Management (AM) reports. For more information on modifying ACE Reports, please visit the "ACE Reports Training and User Guides" page of CBP.gov/ACE.

## **UPCOMING ACE SOFTWARE DEVELOPER SESSION**

CBP will be conducting an ACE Software Developer (Technical) Session to present upcoming programming changes for ACE functionality. The meeting is scheduled for Tuesday and Wednesday, March 3-4, 2015, at the U.S. Department of Agriculture (USDA) Jefferson Auditorium, Washington, D.C. Topics for the session will include operational and technical changes related to the:

- 2015 ACE Mandatory Dates
  - May 1, 2015 mandatory use of ACE for all electronic manifest filings All electronic export and import manifest data must be filed in ACE.
  - November 1, 2015 mandatory use of ACE for all electronic cargo release and associated entry summary filings -All electronic data associated with the release of cargo including PGA interactions, and their associated entry summaries, must be filed in ACE.
- The session will focus on Entry Summary Accounts and Revenue (ESAR), Cargo Release, including the PGA Message Set, and Export Manifest capabilities.
- The following PGAs are scheduled to present information on the status of their PGA Message Set efforts and ACE integration status: 1) National Highway Traffic Safety Administration (NHTSA); 2) Environmental Protection Agency (EPA); 3) Food Safety Inspection Service (FSIS); 4) Food & Drug Administration (FDA); 5) Agricultural Marketing Service (AMS); 6) Animal and Plant Health Inspection Service (APHIS/Lacey Act; and 7) National Marine Fisheries Service (NMFS).

Advance registration is required for this FREE event in order to gain access to the USDA building. To register, please go to: <a href="https://2015-swd-session.eventbrite.com">https://2015-swd-session.eventbrite.com</a>. Registration will close on Thursday, February 26th at 11:30 P.M. ET. Per USDA regulations, on-site registration will not be available.

For more information about the ACE Software Developer Session, please visit the "<u>ACE Outreach Events for Trade</u>" page of <u>CBP.gov/ACE</u>. You can also send an email to <u>AskACE@cbp.dhs.gov</u> or contact Frank Korpusik at <u>frank.j.korpusik@cbp.dhs.gov</u> or 1-571-468-5477 with any questions regarding the ACE Software Developer Session.

As a reminder, CBP Client Representatives are your primary point of contact in helping you troubleshoot system-related problems. Don't hesitate to call them when you have issues or questions related to any EDI transmissions! Don't know who your client representative is? Please call 571-468-5500.

## RESULTS OF ACE DEPLOYMENT D—JANUARY 2015 RELEASE

CBP successfully delivered new and enhanced core trade processing capabilities in ACE on January 3, 2015. This release completed ACE Deployment D, the fourth of seven primary deployment enabling the delivery of core trade processing capabilities in ACE, and the decommissioning of corresponding capabilities in the legacy systems. Below is a summary of newly added ACE functionality for the trade provided in this release:

#### Manifest

- Air Automated Manifest System (AMS) functionality was transitioned in ACE. This transition will enable full import manifest processing in ACE for all modes of transportation.
- In February 2015, AMS Filers will be able to test electronic air manifest data in the Certification environment to ensure successful processing in ACE.
- Effective May 1, 2015, all electronic manifests must be filed in ACE.

#### Cargo Release

- In addition to entry types 01 and 11, ACE Cargo Release Pilot participants can now transmit Antidumping/ Countervailing (AD/CVD) entries (Entry Type 03) for ocean, rail and air shipments.
- Code was deployed to production in support of advanced truck shipment processing and certified from summary filing capabilities. CBP will announce when the ACE Cargo Release will be expanded to process truck shipments, and encourages filers to work with their Client Representatives to test Certified from Summary for ocean, rail and air shipments.

#### Entry Summary, Accounts and Revenue - Ebond

- CBP launched capabilities in ACE that enable electronic bond filing of Single Transaction and Continuous Bonds and Bond Riders from a Surety, Surety Agent or via the ACE Portal.
- CBP is now able to provide electronic bond status update messages back to a Surety, Surety Agent and second notify parties via Electronic Data Interchange (EDI).
- Bond validations are in place for ACE Cargo Release and ACE Entry Summary.
- In the first three weeks since eBond deployment, more than 8,700 new bonds were created using ACE eBond.
- (See additional clarification on eBond below)

#### Exports

Capabilities in support of ocean and rail export manifest processing have been deployed to production.
 Initiation of the Export Manifest Pilots in ACE is pending the publication of the required Federal Register Notices (FRN).

#### • Partner Government Agency (PGA) Integration

 Capabilities were deployed to production in support of the integration of Animal and Plant Health Inspection Service (APHIS), Drug Enforcement Agency (DEA) and Office of Foreign Assets Control (OFAC) into the Single Window. CBP and the PGAs will publish further information when these capabilities will be available to users in a pilot mode.

For more information on the recent deployment, please review the <u>ACE Deployment D - January 2015 Release Capabilities Information Notice Article</u> posted to the "What's New with ACE? Section of the "<u>ACE and Automated Systems</u>" page of CBP.gov/ACE.

## NEW BIEC WEB PAGE ON CBP.GOV

CBP has launched the new Border Interagency Executive Council (BIEC) page on CBP.gov. The BIEC is the interagency body that provides strategic leadership and policy guidance for the development of the International Trade Data System (ITDS) and was formally established on February 19, 2014, by Executive Order (EO) 13659 - Streamlining the Export/Import Process for America's Businesses. Upon full implementation, ITDS, through ACE, will allow businesses to submit data required by CBP and the PGAs for import and export cargo through a "single window" concept. The BIEC page provides the following information:

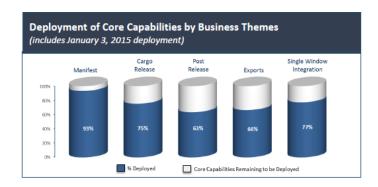
- PGA Pilot Schedule
- Outreach Calendar
- Frequently Asked Questions (FAQs)
- List of PGAs Involved in the BIEC

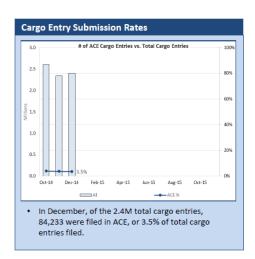
For more information on <u>BIEC</u>, please click on the "<u>For the Trade Community</u>" page of <u>CBP.gov</u> or you can navigate to the page directly, by clicking on the hyperlinks provided.

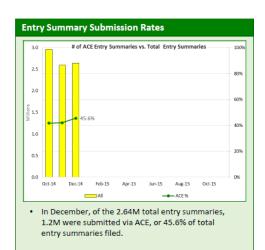
## ACE ADOPTION RATE MONTHLY REPORT— DECEMBER 2014

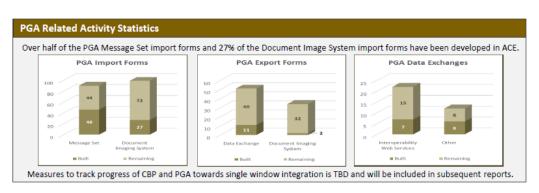
CBP has created an ACE Adoption Rate Monthly Report to provide the trade community with statistics on ACE onboarding activities and Partner Government Agency (PGA) integration during the transition to entry and entry summary filing in ACE. Please see the latest ACE statistics below:

	Dec	Change from Last Month				
# Trade Portal Users (approved since inception of ACE)	61,041	0.3%				
# Trade Accounts	23,574	0.2%				
# PGA Agencies (active in Portal for the month)	22	-4.3%				
# Total ACE and ACS Cargo Entry Filers	2,309	0.4%				
# Cargo Entry Filers who Filed in ACE this Month	23	-8.0%				
# ACE Approved Cargo Entry Filers	45	0.0%				
# Total ACE and ACS Entry Summary (ES) Filers	2,396	-0.2%				
# ES Filers who Filed in ACE this Month	531	12.3%				
# ACE Approved ES Filers	955	8.2%				
# Top 200 who Filed ES in ACE this Month	123	11.8%				
# Top 200 who Filed ≥ ½ of their ES in ACE this Month	56	-1.8%				
<ul> <li>58 additional filers filed ACE Entry Summaries in December, the highest single month increase.</li> <li>72 additional filers were approved in December to begin filing ACE Entry Summaries, the highest single month increase.</li> </ul>						









# ACE EBOND INFORMATION POST ACE DEPLOYMENT D— JANUARY 2015 RELEASE

Please see the following information below concerning electronic bond (eBond) processing in ACE post the January 3, 2015, ACE Deployment D:

- <u>eSTB for RLF</u> Electronic Single Transaction Bonds (eSTBs) for Remote Location Filing (RLF) are not currently available as Regulatory changes are required before this enhancement can be implemented in production.
- <u>eSTB and Certified from Summary</u> If filing an eSTB for an ACE Entry Summary Certified for ACE Cargo Release, filers may receive a 'reject' message from ACE Cargo Release due to eBond validations, while receiving an 'accept' message from ACE Entry Summary. The ACE Business Office (ABO) is actively addressing the solution and will notify users once an implementation date for this enhancement has been determined. Please note there are eBond validations for any bond changes on the ACE Entry Summary both superseding and substitution STBs as well as any continuous bond.

The following chart provides the scenarios where eBond is required beginning January 3, 2015. These scenarios must be adhered to as described in the Federal Register Notices (FRN), (See <u>79 FR 70881</u> and <u>80 FR 889</u>), published on Friday, November 28, 2014 and on Wednesday, January 7, 2015.

ebond Scenarios	ACE Entry	ACE Entry	ACS Entry	ACE Entry	ACS Entry	ACS Entry
	(Simplified	Summary	Followed	Summary	followed by	Summary Cer-
	Entry) fol-	Certified	by ACE En-	Certified	ACS Entry	tified for ACS
	lowed by	for ACE Car-	try Sum-	for ACS Car-	Summary	Cargo Release
	ACE Entry	go Release	mary	go Release		
Single Transaction	YES	YES	NO	NO	NO	NO
Bond						
Continuous Bond	YES	YES	YES	YES	YES	YES

For more information on eBond, please visit the "<u>eBond</u>" page on <u>CBP.gov/ACE</u> and download a copy of the <u>Policies</u> <u>and Procedures for eBond (FRN eBond Test Participants)</u> document. You can also click on the hyperlinks provided.

# FREQUENTLY ASKED QUESTIONS

Where can I obtain assistance on completing the ACE Portal Account Application Form?

For assistance completing the <u>ACE Secure Data Portal Application Form</u>, please view the <u>ACE Portal Account Application Form Web-based Training Course</u> available at the <u>ACE Online Training Center</u>. To check on the status of an ACE application that has been already submitted, please send an e-mail to <u>ACE.Support@cbp.dhs.gov</u> or contact the CBP Technology Service Desk at 1-866-530-4172.

Can I find Harmonized Tariff Schedule (HTS) information in the ACE Portal Secure Data Portal?

ACE is no longer updating HTS Information. For the most up to date HTS information, please visit the <u>U.S. International Trade Commission</u> website by clicking on the hyperlink provided.

How often do I have to sign on to my ACE Portal account to prevent my access from becoming disabled?

CBP will deny access to the ACE Portal if a user has been inactive for more than 45 days. ACE Portal users should sign on to the ACE Portal at least once every 45 days.